



Support Specialist

The Support Specialist is responsible for providing a high level of service to our customers. This position will be collaborating with team members to ensure the team achieves a high level of customer satisfaction by working efficiently and accurately to help our customers get paid quickly.

Position Responsibilities may include:

- Getting our customers paid faster than they or anyone else could
- Establishing and building contacts and relationships with our customers, paying offices, and other industry contacts
- Creating positive experiences and interactions to illustrate to our customers and partners the value Daycos brings
- Continuously looking for ways to improve the experience for our customers and paying offices
- Experimenting to find ways to simplify and improve existing processes and tasks

Position Attributes:

- Adaptable to change and thrives in an evolving work environment
- Comfortable using and learning new technology
- High attention to detail and has an investigative mindset
- Strong communication and interpersonal skills
- Willing to make decisions and own issues at hand
- Supports company initiatives to help Daycos reach our long-term goals
- Comfortable experimenting to find ways to simplify and improve processes